

# ***CURRICULUM VITAE***



**KARAGLANIS IOANNIS**

Iteas 7, Athens

Mob : 6976 870703

E-mail : [yiankal@hotmail.com](mailto:yiankal@hotmail.com)

## **PERSONAL DETAILS**

**Birthdate:** 06/06/1982

**Nationallity:** Greek

**Marital Status:** Single

**Military Service:** Obligations Fulfilled

## **WORK EXPERIENCE**

|                   |                                                                                                                    |           |
|-------------------|--------------------------------------------------------------------------------------------------------------------|-----------|
| May 17 – April 19 | <b>HIPPIE CHIC HOTEL</b><br>Hotel Manager                                                                          | Mykonos   |
| Oct. 16 – May 17  | <b>LA MALTESE HOTELS</b><br>Sales & Revenue Manager                                                                | Athens    |
| Apr. 16 – Aug. 16 | <b>MYKONOS PALACE HOTEL</b><br>Reservations Manager                                                                | Mykonos   |
| Jan. 16 – Apr. 16 | <b>MYKONOS BLANC HOTEL</b><br>Member of Hotel Brain<br>Reservation Sales Agent                                     | Mykonos   |
| Feb. 15 – Nov. 15 | <b>HIPPIE CHIC HOTEL</b><br>Hotel Manager                                                                          | Mykonos   |
| Sep. 14 – Nov. 14 | <b>THE BONE RESTAURANT</b><br>Member of Aqua Vista Hotels<br>PR, Marketing & Communication Manager                 | Santorini |
| July 14 – Nov. 14 | <b>AVIANTO SUITES/ALIKO LUXURY SUITES/<br/>AISLING MICRO HOTEL</b><br>Member of Aqua Vista Hotels<br>Hotel Manager | Santorini |

|                      |                                                                                                                                                                                                                                                                |                  |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| Nov. 11 – Apr. 14    | <b>DESIGUAL</b><br>Sales                                                                                                                                                                                                                                       | Antwerp, Belgium |
| March 10 – August 11 | <b>AVA HOTEL &amp; SUITES</b><br>Trip Advisor: <i>#1 of 306 hotels in Athens</i><br>Travelers' Choice 2010 Winner at top 25 Hotels in Europe<br>Travelers' Choice 2011 Winner at top 25 Hotels in Europe<br><b>Reservations - Front Desk – Guest Relations</b> | Athens           |
| April 08 – Nov. 08   | <b>Arion Resort &amp; Spa, ASTIR PALACE</b><br>Member of the Starwood group hotels<br><b>Floor Supervisor</b>                                                                                                                                                  | Athens           |
| May 07 – Sept. 07    | <b>MYKONOS AMMOS HOTEL</b><br><b>Front Desk - Reservations – Assistant of Accounts Department</b>                                                                                                                                                              | Mykonos          |
| March 06 – Nov. 06   | <b>ASTRA APPARTMENTS &amp; SUITES</b><br><b>Front Desk Manager</b>                                                                                                                                                                                             | Santorini        |
| March 05 – Nov. 05   | <b>ASTRA APPARTMENTS &amp; SUITES</b><br><b>Front Desk</b>                                                                                                                                                                                                     | Santorini        |
| March 04 – Nov. 04   | <b>ASTRA APPARTMENTS &amp; SUITES</b><br><b>Night Auditor</b>                                                                                                                                                                                                  | Santorini        |

## OTHER EXPERIENCE

- Knowledge & Experience in Reservations, IDS-GDS, On-line bookings, Sales & Marketing
- Public Relations with the National & International Touristic Market
- From time to time I have worked in many Café 's & Restaurants as a Bartender, Barista, and as a Waiter
- I cooperated with B.O.U. (Artist Promotions & Conference Organisations) for a short period of time as an assistant manager. I was also involved in relationship marketing

## EDUCATIONAL BACKGROUND

2000 – 2002      **Private Institute “Le Monde”**  
Specialised in Hotel Management

**BASIC COURSES:** Economics, Accounting concerning Hotel Business, Marketing, Hotel Business Management, Personnel Management, Touristic Politics, Touristic Psychology, P.R. (Public Relations), Proper & Upgraded Customer Confrontment, Conference Organisation, Organisation & Function of Hotels, Organisation & Function of Restaurants, F & B Management, Bar, Oenology, General Gastronomy

## **GRADUATION ESSAY CONCERNING: Human Resources Management**

2000                      Graduation from the General High School of Pylos

### **SEMINARS:**

- 1) Conference concerning 'Tourism & Occupation'
- 2) Body language as a way of communicating in Tourism
- 3) Yield Management
- 4) Touristic Design & Evolution of Holiday Resorts
- 5) Participation in the convention about: Olympics 2004, Tourism & Education

## **OTHER SKILLS**

### **Languages**

- Greek : mother tongue
- English : fluent (First Certificate)
- Dutch : learning in process (Niveau 2.2)
- French : terminology of the hotel & supply division

### **PC Knowledge**

- Microsoft Office
- Use of Internet , E-mail, Social Media, On-line bookings, IDS-GDS
- Use of hotel & touristic programs: Hart BMS, Perseus, Protel, Fidelio Suite 8, Epitome, Ermis, Smart Soft (E-Commerce), Alexandros

## **LEISURE ACTIVITIES**

- Travelling
- Public Relations
- Organizing Events
- Cycling - Swimming
- Decoration